

Annual Review

2016/17



JEWISH CARE

Who we are

Jewish Care is the largest health and social care charity serving the UK Jewish community in London and the South-East. Every single week we touch the lives of at least 10,000 people through our vital services.

Our vision and mission

Jewish Care’s vision is of a society where people support and care about one another and are able to participate fully in their community. Our mission is to enable Jewish people to do this, by delivering care and support that recognises and promotes Jewish values.

That’s why we provide care in a way that celebrates the religious, cultural, social and historical bonds that unite the Jewish people. Respect for our clients’ Jewish identity – regardless of the level or nature of their religious observance – is at the heart of all that we do. We offer help, advice and advocacy through a wide range of residential, day care and outreach services. These include care homes, day centres and care at home, as well as social work, support groups and a telephone advice service.

We provide specialist services for older people, people with mental health needs, individuals with physical and sensory disabilities, Holocaust survivors, people who are living with dementia and for those who are caring for others.

Contents

3 A message from our President, Chairman & CEO **4-7** Promoting wellbeing **8-11** Strengthening community **12-15** Enhancing value **16-18** Financial report and accounts **19** How did we do **20-21** Our year in photos **22-23** Service guide **24** Trustee and organisation list

Our values

Everything we do is underpinned by the following values:

EXCELLENCE
ENABLING
CREATIVE
INCLUSIVE
INTEGRITY

Our objectives



A message from our President, Chairman and CEO

It has been another great year for Jewish Care thanks to the continuing partnership between our staff, donors, volunteers and lay leaders.

The need for our services is now greater than it ever has been. We are constantly working hard to ensure we provide quality services, whilst building to meet future need and aspiration.

We are all, in the main, living longer. We all age in our own way and our needs are all different. That is why here at Jewish Care we continue to increase our range of services to meet the individual needs of everyone in the Jewish community. We have progressed with our plans to develop the Princess Alexandra Home site into a fantastic, new care campus to meet the growing needs of our community. We have commissioned Electronic Care Planning to be rolled out across all of our care homes to improve efficiencies, personalisation and quality of care for all our residents. More recently, we have just launched a new recruitment site to ensure we meet the national challenge that we and so many other care providers face when it comes to recruiting great frontline staff into our services.

These improvements would simply not be possible without the help of our loyal supporters. They are all here for Jewish Care just as we are here for them, should they ever need us.

In addition, we have formed many new partnerships this past year to allow us to strengthen our offering to the community, including a great new partnership between our Talking News & Books service and the RNIB.

Importantly, our links with a broad range of communal organisations show that Jewish Care is taking a lead in working together for the benefit of the entire community.

We are seen on the national stage as a leader in the social care field, at the same time as continuing to be part of the wider debate on high-quality care.

Everything we do is underpinned by Jewish values and ethics and we continue to provide much-needed support to many thousands of people and their families.

We owe an enormous debt of gratitude to our 1,300 amazing staff, our 3,000 wonderful volunteers, our very generous donors and our dedicated lay leaders. There will be challenges in the years ahead, but with the incredible support of the wider Jewish community we will continue to provide excellent care for the people who need it most.



Simon Morris
Chief Executive

Steven Lewis
Chairman

The Lord Levy
President

Promoting Wellbeing

What we achieved:

▲ Eight of our care homes were inspected by the Care Quality Commission (CQC) this year. Six homes received an overall 'Good' rating and one of our care homes was rated 'Outstanding' for being well led. Two care homes (Rubens House and Lady Sarah Cohen House) were rated 'Requiring Improvement' overall. A comprehensive action plan is now in place to improve the rating for both of these care homes.

▲ We commissioned an Electronic Care Plans programme provider to roll out these plans across all of our care homes. This will ensure we improve efficiencies across our care teams. It will also improve personalisation and quality of care by ensuring residents and relatives are fully involved and informed in their care plans. Work commenced in June 2017.

▲ We gained board approval to proceed with the development of the Princess Alexandra Home site, which is now well underway. The capacity of the existing home was reduced to enable all residents and staff to continue providing excellent services in one part of the home, whilst the other half of the home was prepared for building works. The move was challenging but successful.

Future aims:

▲ We will work to ensure that all of our care homes achieve an overall 'good' standard with the CQC.

▲ We will embed rostering care planning and develop eLearning programmes across our care homes to further enhance the care and support we provide to our residents and their families.

▲ We will be launching a helpline live chat and avatar service, accessible from our website to allow us to increase the support we give to the community with help, information and advice available at the touch of a button.



We seek to continually improve the **wellbeing** of our clients, staff and volunteers so they can **live life to the full.**

Hyman and Rosalind's love story

"We've had 71 loving years together, Jewish Care kept us together."

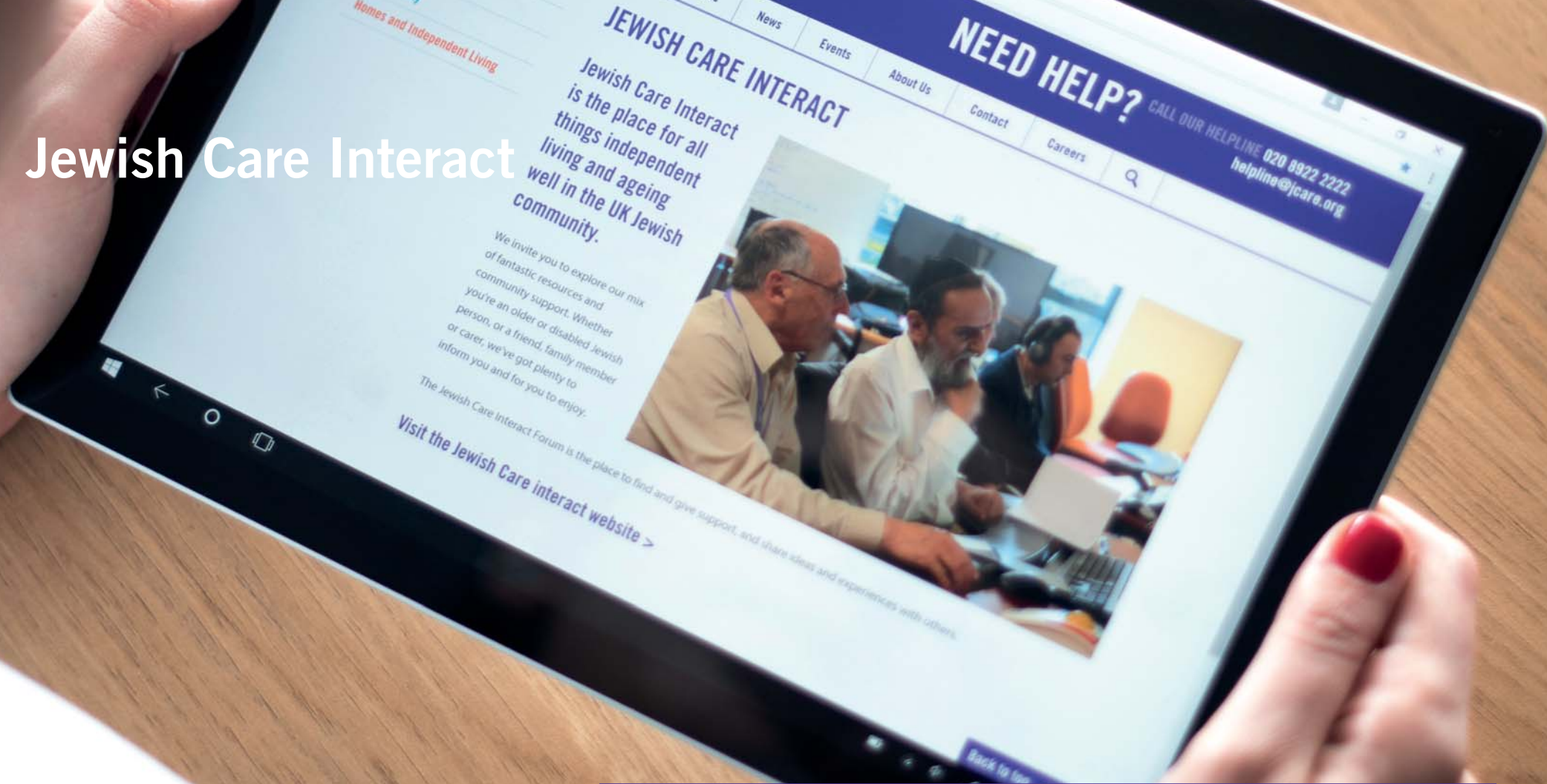
Hyman Pittal

In 2011, Hyman noticed that his beloved wife was developing dementia, but he was determined to look after her. Then Hyman collapsed and was in hospital for a long time. With Hyman unable to care for her, Rosie moved in to one of Jewish Care's residential homes for people living with dementia.

Hyman hated being without his wife so when he came out of hospital Jewish Care arranged for him to move in to the same home. He and Rosie were together once more.

It was only thanks to our Community Support and Social Work team that Hyman came to live at Lady Sarah Cohen House with his wife.

Jewish Care Interact



Over the last few years Jewish Care have been exploring how technology can help improve the way we provide services and support to the community. Jewish Care Interact is a multi-faceted, online service, supported by the KC Shasha Charitable Foundation created to provide an excellent source of advice, information and activities for older and disabled Jewish people, their friends, family and carers.

Alex Cowan lives with MS and is a user of the site. She says: "It's easy to navigate and includes information on living with a disability or health condition, and signposts you to the right care". The site also has ideas about how to age well and keep healthy, including a virtual reminiscence room offering a therapeutic experience to stimulate the senses.

"I find the site really accessible, I can use it whenever or wherever I need it."

Alex Cowan



2,715 people were supported by the Community Support and Social Work team over the past 12 months



7,148 journeys were made on our care buses to get clients to and from our services



Our helpline received 15,000 enquiries in the past 12 months

Our impact

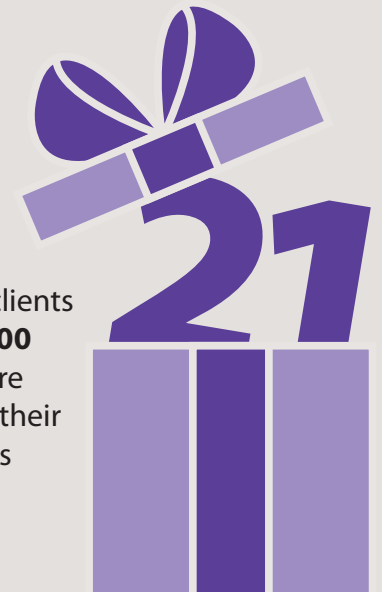


939 residents were cared for across our 11 registered care homes

Every year our dedicated catering staff produce 126,072 bowls of chicken soup for our clients to enjoy



21 Jewish Care clients in our care are 100 years old or more and celebrated their birthdays with us



Strengthening Community

What we achieved:

- ▲ We developed new partnerships with over 40 local community groups, schools and organisations to enhance the role we play across different parts of our community.
- ▲ We carried out a volunteers’ survey, involving over 600 of our volunteers. Engaging them in this process and hearing their thoughts and views will help us develop and meet volunteers’ needs, whilst strengthening the vital role they play in the organisation and our community.
- ▲ We have continued to develop community-based programmes, such as Singing for Memory and Memory Way Cafés. This year we established a new Singing for Memory group at the Betty and Asher Loftus Centre, providing an opportunity for people who are living with dementia and their carers to socialise and share support. In addition, new mother and toddler groups were established in our care homes. This has meant that we now have a way for the youngest members of our community to get involved, whilst bringing great benefits to our residents who interact with them.

Future aims:

- ▲ To secure a further £4.5 million of the funds required for the development of our care campus in Stanmore which will enable us to provide services that offer care and support to the South Hertfordshire community and surrounding areas.
- ▲ To further engage the statutory sector to strengthen the position of the people we serve by engaging local authorities, Clinical Commissioning Groups and central government partners to ensure we get the best for our community.
- ▲ To further develop our community engagement programme and increase our outreach services for the community. This coming year, we will continue our befriending and warm homes initiatives to allow us to reach more people and create a better home and communal environment for people in the community.



We aim to **strengthen** the **Jewish community** through all of our work by increasing **connection** and collaboration.

Leading The Way



Each year, young professionals, possibly the future of our community, have been getting together to volunteer and get to know Jewish Care and our clients through our Lay Leadership programme.

The diverse groups of professionals from all kinds of backgrounds meet one Sunday every month at one of our resources, to run activities for our clients and discuss what they have learnt from their experiences. Sam Menahem says: "The Lay Leadership programme provides the framework and insight to become a leader for our most vulnerable people in society. You have the experience of learning first-hand the inspirational work that Jewish Care does whilst making friends with like-minded individuals who want to make a positive impact in the world and who simply care."

The Great Jewish Bake Day



More than 5,000 people took part in Jewish Care's fourth Great Jewish Bake Day. People of all ages across the community helped raise vital funds for the 10,000 lives Jewish Care touch every week.

Children from 30 nurseries and schools joined forces with members of Jewish Care's community and day centres, as well as residents from our care homes, to bake, ice and enjoy cake together.

Sara Levan, Informal Jewish Education Coordinator, JCoSS said: "Volunteering is a core part of JCoSS's ethos and we're delighted when it also involves making new friends, helping Jewish Care and eating cake."



Our **workforce** of over **1,300 staff** represents **68 different** nationalities



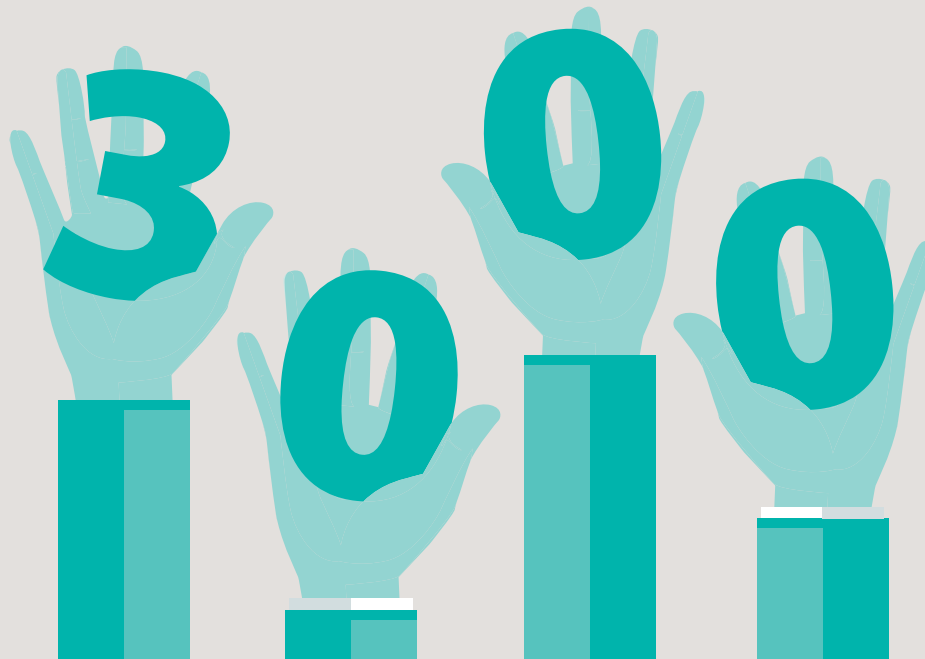
153,392 visits were made to our **community and day centres** in the past 12 months

84 wonderful members of the community have signed up to Jewish Care's **Minyan Team**, ensuring that when someone passes away there are always enough people to make prayers possible



Our impact

Jewish Care's oldest volunteer is **100 years old**



We have an amazing team of over **3,000 volunteers**

Enhancing Value

What we achieved:

▲ Our revenue fundraising totalled just over £18.7 million, exceeding our overall target by 20%, largely due to exceptional legacy income. However, Major Gifts income fell short of target with an income of £8.7 million against a budget target of £9.2 million. This reflects the increasingly challenging environment in which we operate and why legacies have such a vital role in our organisation.

▲ Our Jewish Care Connect service is now working in partnership with the RNIB. Over 300 books from Jewish Care Connect have now been incorporated into the RNIB library and will be added to a digital download system by June 2017. This will result in more talking news and books being accessible to our community.

▲ In light of the current challenges in hiring front-line staff, we implemented a new Applicant Tracking System (ATS) and launched a new recruitment website. Volumes of applications have increased significantly since the introduction of the ATS. We have reviewed our overseas recruitment plans in light of Brexit and will keep this under review.

Future aims:

▲ To maintain revenue income at £15.6 million to allow us to continue providing our vital services to the community.

▲ To carry out an extensive independent audit of all our data procedures and practices putting in place new measures to strengthen our current data processes, procedures and practices. Our aim is to ensure we are compliant with General Data Protection Regulation (GDPR) and offer our clients and supporters the best possible experience, using best practice.

▲ To develop, grow and enhance our staff force by increasing our capacity to deliver training with a focus on mandatory, digital and literacy programmes.



We **look for ways** to keep improving the **effectiveness** of our donors' money and all our **resources**.

Our Dedicated Volunteers



We couldn't do what we do without our team of over 3,000 enthusiastic and caring volunteers. We truly depend on these generous women and men to help us carry out all our vital work.

Every week, they help us to touch the lives of 10,000 people in our community in so many different ways: with administration; by sharing cooking skills; by helping our personal staff deliver our services; by running activities; by delivering meals on wheels; organising reminiscence activities and so much more.

*"I will remember this experience
for the rest of my life."*

JFS student Tamar Silas

B'nei Mitzvah Programme



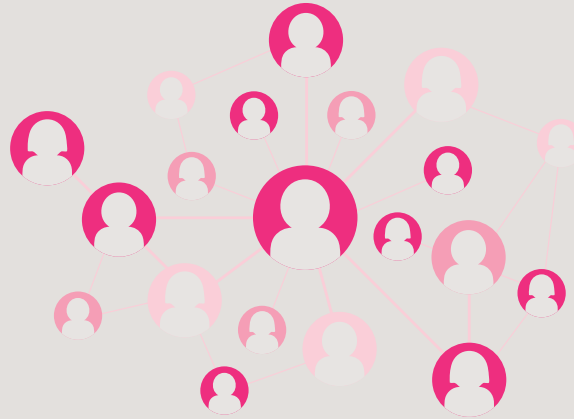
Three members of Jewish Care's Brenner Centre at Stepney Jewish Community Centre, Raine House, had never had a Bat Mitzvah, until they celebrated their Bat Mitzvahs in their 80s and 90s, together with 26 JFS Year 7 students, participating in a Jewish Care and JFS B'nei Mitzvah programme.

As well as giving the community centre members the chance to symbolically mark this important rite of passage, the aim of the joint programme is to inspire the children to think about their responsibility to the community as they become B'nei Mitzvahs and are officially responsible for their own Jewish lives.

Last year our **buses** travelled **71,738 miles** to get our clients to and from our **community centres**

71,738

We have **developed relationships** with **over 40** local and relevant **community groups** and **organisations** over the past year



150,289

Our website had **150,289 visits** in the last 12 months



Our impact

Jewish Care need to **raise over £15m** each year from the community just to **ensure** current services can **continue to run**



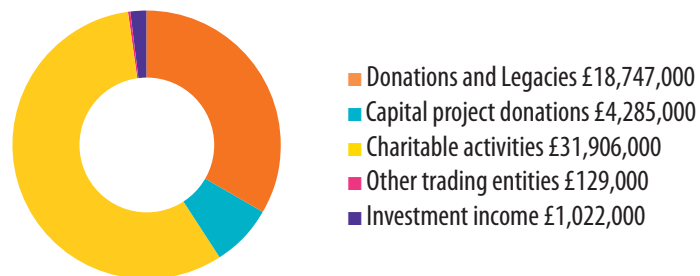
We received **526 compliments** in the last 12 months

Last year our **Home Care** team provided **59,216 hours** of **care** to people in their own homes



Financial report

for the year ended 31 March 2017



Our Bottom Line

Total charitable activities income for the Group before donations and other income was £31.9m (2015/16 £31.2m) and total charitable expenditure was £46.5m (2015/16 £43.6m) resulting in a net operating loss before donations and other income of £14.6m (2015/16 net loss of £12.4m).

Voluntary revenue donations were down 4% on the prior year at £11.7m (2015/16 £12.2m) representing a more challenging environment. Legacy income was up 103% on the prior year at £7.1m (2015/16 £3.5m). We are continuing to apply a new legacy strategy in light of the volatility of this income stream.

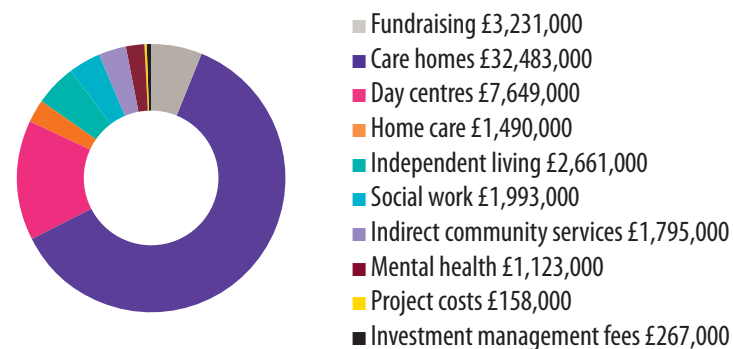
Capital project donations for our capital construction projects decreased by 7% to £4.3m (2015/16 £4.6m). Expenditure on each of these capital construction projects is capitalised into their respective fixed asset categories in the balance sheet.

Charitable activities income consists of local authority and private residential fees, grant income, independent living rental income and day centre attendance income; these income streams have increased to £31.9m in 2016/17 (2015/16 £31.2m).

Our Expenditure

Overall expenditure on charitable activities (including depreciation) for our care homes, day centres, home care, independent living and mental health resources was £49.3m (2015/16 £46.3m).

Charitable expenditure in our Care Homes was £32.5m (2015/16 £30.3m), with a full year's running of the new larger home Kun Mor and George Kiss House, situated at the Betty and Asher Loftus Centre. There has also been an increase in staffing costs due to the National Living Wage impact (NLW), the need to meet the increasing requirement for one-to-one care for our residents and an increase in the homes upgrade works, following our building condition review survey. Charitable expenditure in our day centres was £7.6m (2015/16 £7.5m). Charitable expenditure in our independent living service was £2.7m (2015/16 £2.6m). Charitable expenditure in our social work service was £2m (2015/16 £1.9m). Expenditure on our social work service has increased, due in part, to an alignment of salaries to support the recruitment and retention of high-calibre staff in an increasingly competitive environment. Charitable expenditure in our mental health service was £1.1m (2015/16 £0.9m), reflecting the cost of the integrated mental health service provided by the Jewish Association for Mental Illness (Jami). Central costs are £5.1m (2015/16 £5.1m), so on a par with the prior year.



Further analysis of the Group Charitable Activities (Operations) is as set out below:

	Year ended 31 Mar 2017 £'000	Year ended 31 Mar 2016 £'000
Charitable income and expenditure		
Charitable activities income ¹	31,906	31,219
Charitable expenditure before depreciation ²	(46,458)	(43,606)
Operating charitable loss before donations	(14,552)	(12,387)
Other operational expenditure		
Fundraising	(3,231)	(3,636)
Investment fees	(267)	(215)
Depreciation	(2,894)	(2,696)
Total other operational expenditure	(6,392)	(6,547)
Net operating loss before donations and other income	(20,944)	(18,934)
Income from donations and investments		
Donations and legacies (excluding capital project donations)	18,747	15,688
Other trading entities	129	144
Investments income	1,022	1,045
Total income from donations and investments	19,898	16,877
Net operating loss	(1,046)	(2,057)
Net unrealised gains/(loss) on investments	5,726	(90)
Capital project donations		
Stanmore	2,501	-
Betty and Asher Loftus Centre	1,284	3,611
Leila's House (JAMI)	500	1,000
Total capital project donations	4,285	4,611
Actuarial (loss)/gain on defined benefit pension scheme	(2,135)	1,848
Net movement in funds	6,830	4,312

¹Charitable activities income consists of local authority and private residential fees, grant income, independent living rental income and day centre attendance income.

²Charitable activities expenditure in our care homes, day centres, home care, independent living and mental health services.



£1 in every £4
we raise comes from
a **Gift in a Will**



93p from every
£1 we raise provides
care and support

Fund movements

	Funds at 1 April 2016 £'000	Funds movement for the year £'000	Funds at 31 March 2017 £'000
Unrestricted funds	91,559	3,067	94,626
Restricted funds	3,628	90	3,718
Endowment funds	12,734	3,673	16,407
Total funds	107,921	6,830	114,751
Tangible assets	96,753	1,443	98,196
Investments	30,459	5,536	35,995
Net current assets	1,129	1,150	2,279
Defined pension scheme provision	(14,210)	(2,277)	(16,487)
Amounts due after one year	(6,210)	978	(5,232)
Net assets	107,921	6,830	114,751

Summarised accounts

for the year ended 31 March 2017

From our Trustees

The summarised accounts on page 17 are a summary of information extracted from the annual accounts and contain information relating to the Statement of Financial Activities.

These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity.

For further information, the full accounts, which received an unqualified audit opinion, should be consulted. Copies of these can be obtained from Jewish Care, Amélie House, Maurice and Vivienne Wohl Campus, 221 Golders Green Road, London NW11 9DQ.

The annual accounts were approved by the Trustees on 25 September 2017.

How did we do?

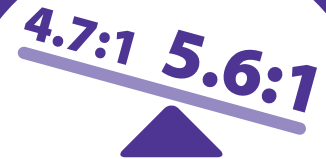


13.6%

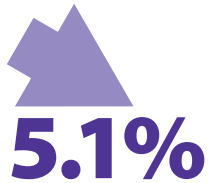
Compliments received increased by **13.6%**



The likelihood to recommend score for our services was **+56**. This is considered **excellent**



The ratio of compliments to complaints received was **5.6:1**, compared to **4.7:1** the previous year



5.1%

The number of complaints received reduced by **5.1%**



We translated learning from complaints into actions to support our **continuous improvement**



Our care homes took part in the independent Your Care Rating survey, analysed by Ipsos Mori. The overall satisfaction rate expressed by residents and relatives was over **95%**

Nine services inspected by CQC were rated as "Good", including one **Outstanding** for leadership. Two services were rated as "Requires Improvement"

Good

81.8% of our services which were inspected were rated as "Good", compared to **71%** nationally in 2015-16

Our year in photos



Michael Sobell Jewish Community Centre was one of the lucky services chosen by the Temple Fortune Waitrose store to raise funds for their Community Matters scheme.



Former UK Prime Minister, Rt Hon David Cameron MP, took time out of his busy campaign schedule to speak at Jewish Care's annual fundraising dinner.

The Princess Alexandra Home Family Fun Day saw a record number of 1,600 visitors enjoying a great family fun day whilst raising nearly £20,000 to help enhance the lives of residents.



Residents, staff and volunteers from Hyman Fine House took part in The Flourish Festival in Brighton as part of the home's creative arts programmes, supporting residents to age positively and live meaningful, creative lives.



Pearl and Lionel Winston were surprised by Cllr Pete West and Rabbi Silverman, who joined them to celebrate their 70th wedding anniversary at Hyman Fine House.



Michael Sobell Jewish Community Centre member Benny Namda celebrates Succot with Rabbi Junik, Jewish Care's Spiritual and Pastoral Support Worker.

500 people attended the Young Jewish Care Halloween party at The Forge, in the City, raising over £15,000.



Ex-serviceman and Clore Manor resident Leonard Rubenstein laid a wreath at a Remembrance Sunday Service on behalf of Jewish Care.

Residents, relatives, staff and volunteers celebrated the opening of Rubens House by Margaret Thatcher, 50 years ago.



Jewish Care supporters Adam, Liam and Josh ran the Virgin Money London Marathon and raised over £10,500.



Year 4 children from Rosh Pinah Primary School were part of the whole school's Purim Sponsored Zumba in aid of Jewish Care.

A guide to what we do

COMMUNITY SUPPORT AND SOCIAL WORK SERVICE

An experienced team supporting individuals, families, carers and communities by enabling people to make a meaningful difference to their lives. The team can help to identify what support, care or services you need; advise, coordinate and act on your behalf with local authorities; signpost you to other helpful services and provide support and advice for as long as required.

They have specialist knowledge on a range of issues including dementia, disability and welfare rights, family carer support, end-of-life care, and support for Holocaust survivors and refugees. The service has strong links with a range of local services and will be able to help you if you live across London and the South East, as well as by telephone and email if you are elsewhere in the UK or abroad.

CARE HOMES

Designed to enable residents to receive high-quality residential, nursing and dementia care in an environment that promotes meaningful lives.

- ▲ Clore Manor, Hendon
Personal & dementia care
- ▲ Hyman Fine House, Brighton
Personal, dementia & nursing care
- ▲ Kun Mor and George Kiss Home, Friern Barnet
Personal and dementia care
- ▲ Lady Sarah Cohen House, Friern Barnet
Nursing & nursing with dementia care
- ▲ Otto Schiff, Golders Green
Dementia care

- ▲ The Princess Alexandra Home, Stanmore
Personal & nursing care
- ▲ Rela Goldhill at Otto Schiff, Golders Green
Physically disabled, aged 18+
- ▲ Rosetrees, Friern Barnet
Personal & dementia care
- ▲ Rubens House, North Finchley
Personal & dementia care
- ▲ Vi & John Rubens House, Ilford
Personal, dementia & nursing care

CONNECT@ CENTRES

Offering a choice of cultural, social and leisure pursuits, for the young@heart, aged 55+.

- ▲ connect@kenton ①
- ▲ connect@southgate ②
- ▲ connect@southend ③
- ▲ connect@stamfordhill

INDEPENDENT LIVING

Offering independent living within a supportive setting.

- ▲ Selig Court, Golders Green
- ▲ Shebson Lodge, Southend
- ▲ New scheme in Hendon (opening 2018)

COMMUNITY CENTRES

Where the community can come together to socialise, learn, eat and have fun.

- ▲ Brenner Centre at Stepney Jewish Community Centre at Raine House, Golders Green
- ▲ Michael Sobell Jewish Community Centre, Golders Green
- ▲ Redbridge Jewish Community Centre (Sinclair House)
- ▲ Southend and Westcliff Jewish Community Centre

To find out more about any of our services below, please call our Helpline on 020 8922 2222 or email helpline@jcare.org

DAY CENTRES

Offering a wide programme of activities for older people, enabling them to remain active and connected to their community.

- ▲ Edgware & Harrow Jewish Day Centre ③

CENTRES FOR PEOPLE LIVING WITH DEMENTIA

Providing stimulation and therapeutic activities in a safe and fun environment.

- ▲ The Dennis Centre, Ilford
- ▲ The Leonard Sainer Centre, Edgware
- ▲ The Sam Beckman Centre, Friern Barnet

HOME CARE SERVICE AND LIVE-IN CARE

Enables clients to remain living independently in their own homes.

Available in:

- ▲ Hertfordshire
- ▲ NE London
- ▲ NW London
- ▲ Redbridge
- ▲ Southend & Westcliff

DEMENTIA ACTIVITY GROUPS

- ▲ Stamford Hill
- ▲ Southend-on-Sea
- ▲ Stepney

HOLOCAUST SURVIVORS AND REFUGEE SERVICES

The Holocaust Survivors' Centre is a place for survivors to meet, with specially-designed activities. Shalvata provides for the therapeutic needs of survivors and their families.

- ▲ Holocaust Survivors' Centre, Hendon ④

- ▲ Shalvata, Hendon ④
- ▲ Monthly support sessions, Redbridge

DISABILITY SERVICES

Services designed for those with various disabilities, promoting independence and choice.

- ▲ Jewish Care Connect – Jewish audio news, culture and current affairs, Golders Green
- ▲ Jewish Care Explore – Digital skills for everyday life, Golders Green & Redbridge
- ▲ Carers' Physical Disability Support Group, Golders Green
- ▲ Hearing aid support surgeries, Redbridge ⑥

SUPPORT AND SOCIAL GROUPS BEREAVEMENT SUPPORT GROUPS

- ▲ AfterShock, Edgware ⑦
- ▲ Butterflies, Golders Green ⑦
- ▲ Stepping Stones, Golders Green ⑦
- ▲ Stronger Together, Golders Green ⑦
- ▲ Moving On, Redbridge ⑦
- ▲ Nechama, Golders Green ⑦

CARER SUPPORT AND SOCIAL GROUPS

- ▲ Carers' Café, Southend and Redbridge
- ▲ Physical Disability Carers' Support Group, Golders Green
- ▲ Dementia Carers' & Family Support Group, Edgware

MEMORY SUPPORT AND SOCIAL GROUPS

- ▲ Memory Way Café, Golders Green, Edgware, Friern Barnet and Redbridge
- ▲ Singing for Memory, Golders Green and Friern Barnet

- ▲ Memory Matters, Northwood ②
- ▲ Dementia Day Club, Southend
- ▲ L'Chaim Group for people living with dementia, Stamford Hill

OTHER SUPPORT GROUPS

- ▲ Singular Challenge for people going through separation and divorce, Golders Green
- ▲ Wellbeing Group, Stepney
- ▲ The Jewish Care Stroke Club, Finchley
- ▲ Hearing aid surgery, Redbridge
- ▲ AJR Association of Jewish Refugees, Redbridge
- ▲ JEMS Group for people living with Multiple Sclerosis, Edgware

OTHER SOCIAL GROUPS

- ▲ New Beginnings for people over 50, Redbridge
- ▲ New Faces for people with visual impairment or physical disability, Edgware
- ▲ Sobellers for people over 55 who are single, Golders Green
- ▲ Sunday Socials for people over 65, Golders Green

- ▲ The Hillside Club for people over 50, Stamford Hill
- ▲ Thursday Social Club for people over 50, Redbridge
- ▲ Time for Tea, Stepney

SUPPORTIVE COMMUNITIES

Informal social groups that bring communities together and help build friendships, preventing social isolation among older adults. Throughout Essex and London including:

- ▲ Chaps that Chat, Golders Green and Redbridge
- ▲ Tea Parties, across North London, Redbridge and South London
- ▲ Classical Music Appreciation Group, Whetstone
- ▲ Groups in South London including Bromley, Beckenham and Streatham

MENTAL HEALTH RESIDENTIAL HOMES

Offering independent living within a supportive environment for people with long-term mental health needs.

- ▲ Jack Gardner House, Golders Green
- ▲ Sidney Corob House, West Hampstead

JEWISH CARE INTERACT

The place for all things independent living and ageing well in the UK Jewish community.

- ▲ Jewishcareinteract.org

MENTAL HEALTH

Jami and Jewish Care formed a partnership to create a single mental health service for the Jewish community. Jami's focus is on recovery; moving from lack of control and autonomy to becoming an active member of the Jami, Jewish and wider community. Jami assists people on this journey to living the life they want to live.

ACTIVITIES AND SERVICES:

- ▲ Helping service-users manage their mental and physical health and daily routine
- ▲ Visiting people in hospital, organising befriending and offering peer support
- ▲ Jami's hubs run varied programmes throughout the week
- ▲ Assistance with job searching and advice on managing the work-life balance

- ▲ Courses and seminars to educate the whole community about mental health, wellbeing and recovery
- ▲ Support is also offered to carers of people with a mental health issue

Located at:

- ▲ Martin B. Cohen Centre for Wellbeing, Edgware
- ▲ Elliott Simmons Centre for Wellbeing, Leila's House, Finchley
- ▲ Mitkadem Centre for Wellbeing, Redbridge
- ▲ Kadimah Centre for Wellbeing, Stamford Hill

- ① in association with Kenton United Synagogue
- ② in association with Southgate Progressive Synagogue
- ③ in association with the League of Jewish Women and Edgware & District Reform Synagogue
- ④ with the support of World Jewish Relief
- ⑤ in association with Southend & Westcliff Hebrew Congregation
- ⑥ in association with RNID
- ⑦ in association with the Jewish Bereavement Counselling Service
- ⑧ In association with Northwood and Pinner Synagogue

Our Jewish Care Interact service is here!

Our new, easy-to-navigate online service provides advice, information and activities for older and disabled Jewish people, their friends, family and carers.

Access it now at
jewishcareinteract.org

JEWISH CARE
interact
Your life. Your community.

Legators

We are deeply moved by the generosity of people who have passed away and have thoughtfully remembered Jewish Care in their Wills

Rhoda Abel
Igor Alexander
Gerald Althasen
Gerald Ambrose
June Aron
Vera Bach
Dora Baldwin
Cyril Barcan
Ella Barker
Sybil Barnett
Ruth Belkin
Mildred Bolsom
Cyril Brenman
Ruth Bribram
Johanna Brodsky
Joseph Carmona
Ronald Cerner
Freda Chenagle
Cecil Cherns
Faye Clapich
Michael Cohen
Ada Cohen
Rita Collins
Muriel Conway
Carol Curtis
Brian Davis
Joseph De Jongh

Lester Desmond
Graham Drucker
Sylvia Elks
Maureen Ellis
Harry Fenton
Sarah Ganz
Evelyn Garfinkle
Joan Gartner
Clive Gershuny
Ronald Gerver
Dorothy Glyn
Sydney Goldberg
Joseph Green
Ruth Green
Stella Hartsilver
Ursula Heymann
Renee Horenstein
Ann Hyman
Anna Jacobs
Stephen Jacobs
Frances Jay
Amalie Katz
Valerie Kenner
Martin Kersh
Felicia Klagsbrun
Lucie Kohn
Sylvia Kriteiman

Daphne Lang
Alan Langleben
Henry Laurence
Arnold Lever
Bertha Leviss
Harry Levy
Ludwig Levy
Dennis Lynes
Hannah Maier
Selma Manders
Evelyn Manning
Margulies Discretionary Settlement
Vernon Mark
Lily Marks
Estera Markus
Hilde Mayer
Florence Mendoza
Evelyn Moses
Sylvia & Stanley Moss Trust
Jean Pappworth
Edwin Prince
Charles Regan
Helen Reich
Shifra Ross
Francesca Rossi
Raena Rouse
Betty Rubenstein

Sandra Rueff
Ethel Rustin
Stuart Saffer
Rhona Schein
Walter Schwarz
Sylvia Shaw
Maisie Shepheard
Joy Silver
Mary Simon
Rita Simons
Helena Skolnek
Eric Smith
Alfred Sparlin
Martin Spiro
Myer Steinberg
Ronald Sulkin
Michael Walford
John Walker
Paul Wasserman
Melvyn Weinbaum
Lawrence Werth
Ruth Whyte
Netta Wills
Aaron Wilson
Lionel Woolf
Irma Zabielski

President

The Lord Levy

Honorary Presidents

The Rt Hon Lord Young of Graffham CH, DL, PC

Dame Gail Ronson DBE

Stephen Zimmerman

Trustee Board

Chairman

Steven Lewis

Vice Chairs

Debra Fox

Arnold Wagner OBE

Treasurers

Michael Blake

Simon Friend

Trustees

Rachel Anticoni

Linda Bogod

Michael Brodtman

Antony Grossman

Gayle Klein

Douglas Krikler

Lord Livingston of Parkhead

Nicola Loftus

Dr Dean Noimark

Stuart Roden

Matthew Weiner

Chief Executive

Simon Morris

jewishcare.org

Amélie House, Maurice and Vivienne Wohl Campus, 221 Golders Green Road, London NW11 9DQ

Telephone: 020 8922 2000 Email: info@jcare.org

Charity Registration Number 802559 Registered in England Number 2447900. Registered address: as above

